

GANNEL VIEW BOOKING AGREEMENT.

www.gannelview.co.uk

PLEASE COMPLETE AND SEND TO:

Mrs K Squance, Bosoughan Farm, Newquay, Cornwall TR8 4ND

Tel: 01637 881424 mob: 07814274749

RESERVATION DATES:

4pm on/...../.....to 10am on...../...../.....

BOOKING CONTACT DETAILS :

Full Name Mr/Mrs/Miss.....

Address

.....

Postcode:

Telephone - Home - Mobile

NUMBER IN PARTY:

Adults: Children: Babies(under 2yrs):

Please enclose full names & gender of all holiday party members on attached form, also ages if under 25 yrs.

PAYMENT:

Paid/Enclosed

Non returnable deposit (1/4 of agreed rental tariff) £.....

Balance due on or before/...../..... £.....

Full rental tariff (If booking less than 4 weeks before holiday) £.....

Details for bank transfer (preferred method of payment) :

NatWest a/c squance & co Sort Code 52-30-06 a/c no. 24559210

Cheques made payable to K SQUANCE & posted to above address.

AGREEMENT:

I the undersigned declare that I am over 21 years of age & have read and accepted the terms and conditions of the tenancy.

I agree to pay the balance in full 4 weeks before the holiday begins.

I agree to leave the house in a clean and tidy condition and to report & pay for any damage or breakages incurred by me or anyone else in my party during my tenancy.

I relieve the proprietors of responsibility for loss of property or accidents to myself and party.

Signed.....

(person named at the top of the booking form)

GANNEL VIEW GUEST LIST.

www.gannelview.co.uk

	Mr. Mrs, Miss.	NAME	SURNAME	AGE IF U25
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				

Please indicate below if you require any of the following:-

Travel Cot x 1, 2 or 3 High Chair x 1 or 2 Bed guard x 1 or 2

Please note 4 of our rooms have beds that can be either 6ft doubles or twins (zip & link).

Please indicate below if you would like the beds made to a different specification than they usually are.

Rm 1 usually twin - change to double

Rm 5 usually 6ft - change to twin

Rm 7 usually 6ft - change to twin

Rm 10 usually 6ft - change to twin

Thank you for helping us to make your holiday tailored to your needs as much as possible, please let us know if there is anything else we can help you with.

Kind Regards Paul & Trina Squance

e-mail trina@gannelview.co.uk

tel 01637 881424 mob 07814274749

GANNEL VIEW TERMS & CONDITIONS.

www.gannelview.co.uk

As you read through these terms & conditions please don't feel offended by the strictness of them, they are in place to keep Gannel View up to the standard we advertise it. Please appreciate that groups of all types use the house & we need to have the terms & conditions to cover all eventualities.

Please read carefully before signing the booking agreement, thank you.

1. THE CONTRACT

- The contract is between Paul & Katrina Squance (the owners) & the person completing the booking form (the hirer). The agreement is made on the basis that 'Gannel View,' 91 Pentire Avenue, Newquay, TR7 1PE (the property) is to be occupied by the hirer for a holiday as mentioned in the Housing Act 1988 Schedule 1 Para 9 and the hirer acknowledges that the tenancy granted is not an assured tenancy and that no statutory periodic tenancy will arise when the period ends.
- It is the responsibility of the hirer to check all paperwork is correct

2. RESERVATIONS & BOOKINGS

- Reservations (telephone / e mail) will be held for 3 working days.
- All bookings must be accompanied by the appropriate deposit, signed booking agreement & guest list.
- Full balance of the holiday is payable a calendar month prior to the holiday start date.
- The owners will not be responsible for sending reminders of payment due dates (as stated on the booking agreement).
- Bookings are not accepted from any person(s) under 21 years of age or groups of single sex parties unless by prior agreement with the owners.
- If the hirer wishes to change a booking this will only be possible if the required dates are available.

3. PAYMENT METHODS

a) Bank Transfer

- The owners preferred method of payment is via a bank transfer into the account below please.
- P & K Squance / NatWest Bank / sort code 52 - 30 - 06 / a/c number 24559210

b) Cheque

- Please make all cheques payable to P & K Squance & post to Bosoughan Farm, Newquay. TR8 4ND

4. CANCELLATIONS

- The owners should be notified by telephone immediately of intended cancellation & this should be then put into writing.
- In the event of the hirer canceling the holiday the owner will endeavor to re-let the property & if successful may make a refund.
- The hirer is reminded that they are legally responsible for payment of the full amount should the accommodation not be re-let.
- In the unlikely event of the owner canceling arrangements made with the hirer the owner will refund all moneys paid by the hirer whereupon the owners liability will cease.
- **THE OWNERS STRONGLY RECOMMEND THAT THE GUESTS TAKE OUT HOLIDAY INSURANCE**

5. OCCUPANCY

- Occupancy will be from 4pm on the day of arrival until 10am on the day of departure, as per booking agreement.
- Guests may be allowed to leave cars and/or luggage at Gannel view from 11am on day of arrival by prior arrangement of the owners. The guests permitted to stay at the gannel View are as per guest list as agreed with owners and not exceed 22 persons unless by prior arrangement of the owners. If these conditions are broken then the hirer and their party will face immediate eviction.
- The property must not be sub-let and under no circumstances whatsoever are any other persons allowed to use the facilities at the property
- No dogs or pets of any kind are permitted in the property or the garden.
- Please note the property is completely NON SMOKING.

GANNEL VIEW TERMS & CONDITIONS cont.

6. SERVICES

- The electric, gas & water are included in the cost of the holiday.
- Bed linen is included in the price of the holiday & all beds will be made up ready for your arrival. Please note there is no linen provided for cots.
- A bath and hand towel are provided for each guest and each bathroom has a bathmat, t-towels are also supplied.
- Please note we do not supply beach towels & we ask you please not to take our towels out of the house.
- Wireless internet is included in the cost of the holiday also there is basic sky package on the main TV if you wish to upgrade the package you can do this at a small charge by contacting the owners.

7. DESCRIPTIONS

- Whilst the owner makes every effort to ensure the accuracy of property descriptions, these are inevitably subjective and for guidance only. If there are any points of particular importance, please contact the owner to clarify the information.
- Whilst the owner has taken all responsible steps to ensure that the information contained in brochures, tariffs, leaflets & advertisements are accurate, the owner reserves the right to alter, substitute or withdraw any service, facilities or amenity.

8. LIABILITY

- The owners cannot accept responsibility or liability for any personal injury sustained by any person, or damage to, or loss of any property brought to the premises including your vehicle in the car parking areas.
- If for any reason beyond the owners control the property is not available on the date booked (owing to fire/flood damage for example) or the property is unsuitable for holiday letting, all rent and charges paid for in advance will be refunded in full.

9. COMPLAINTS

In the event of there being cause for complaint about Gannel View, the matter should be reported to us as soon as possible.

It is essential that all complaints are reported to us whilst you are at the property so an on the spot investigation/repairs can be made if necessary.

Under no circumstances will compensation be made for complaints raised after the tenancy has ended where we have been denied the opportunity of investigating the complaint and endeavoring to put matters right during the tenancy.

The hirer agrees :

- a) that the supervision of children and/or any adults requiring care remain the responsibility of the hirer at all times.
- b) to be responsible for leaving the property in a good, clean and tidy condition as they found it on arrival
- c) To report and pay the owner for any damage or loss however caused, excluding any reasonable wear and tear incurred during occupation.
- d) not to cause a nuisance or annoyance to neighbours of the property.
- e) to allow reasonable access to the property by the owners or their staff if the owner deems it necessary.
- f) not to smoke on the premises
- g) not to bring dogs or any pets onto the premises

- If in the opinion of the owners any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage, nuisance to other parties and/or breaching the terms and conditions of the let, the contract may be discharged and the owner may reposes the property. The Hirer will remain liable for the whole cost of hire and no refund will be due.

Thank you for taking the time to read these Terms and Conditions, you will need to sign the booking agreement to indicate you are in happy with them when you pay your deposit, thanks.

Any questions please e-mail trina@gannelview.co.uk or tel 01637 881424 mob 07814274749.

GANNEL VIEW YOUNG GROUPS & SINGLES ADDITIONAL TERMS & CONDITIONS.

www.gannelview.co.uk

As you read through these terms & conditions please don't feel offended by the strictness of them, they are in place to keep Gannel View up to the standard we advertise it.

Please appreciate that groups of all types use the house & we need to have these terms & conditions to cover all eventualities. Please read carefully before signing this agreement, thank you.

1. THE CONTRACT.

This is an additional contract for young groups, singles, Hen & Stag Parties.

It is a supplement to the original contract & in no way seeks to replace it, it is an add on for our reassurance & to make it clear how we expect the house to be looked after & left at the end of your holiday.

2. GOOD HOUSEKEEPING BOND.

The agreed house keeping bond must be transferred into our bank account or paid by cheque at least 2 weeks before you arrive.

This will be £50 per person or a minimum of £500 per booking.

3. BREAKAGES/ CLEANING.

You are expected to leave the house in the same clean and tidy condition as when you started your holiday.

There will be a 'charge' for losses, breakages and if required any 'extra' cleaning and your 'good Housekeeping' refundable bond will be adjusted accordingly.

Please note that we do not expect to be cleaning vomit from toilets, off walls, carpet, bedding or anything else, if you wish to party in this way please book a bunk house in town.

If damage/loss exceed the bond, you will be charged for the difference. Providing there is no damage to the property the bond will be refunded 2 days after departure by cheque that will be sent to your home address.

4. EXCESSIVE NOISE.

Please be aware that this is a primarily residential area & whilst we want you to enjoy your stay and use the garden we ask you to respect the neighbours & also be aware that noise late at night may result in complaints. Behaviour of guests shall not be excessive or rowdy, especially at night.

The neighbours WILL call us if they are disturbed & may even call the police, please remember this.

T.V.s, radios etc or any other musical instruments must not be played in such a manner as to annoy neighbours.

Please also note that the proprietors reserve the right to refuse accommodation, and any person/s whose behaviour interferes with the comfort and enjoyment of neighbours or other tenants, or is deemed unacceptable by the proprietors, may be required to leave without refund.

5. OCCUPANCY.

The number of guests permitted to stay at Gannel View shall not exceed the agreed occupancy as stated on the Guest list.

Please note that the owners live near by & by signing this agreement you also agree to them coming to Gannel View at any time to check that the accommodation is being looked after & respected.

THANK YOU FOR TAKING THE TIME TO READ THIS, WE HOPE THAT YOU UNDERSTAND OUR NEED TO HAVE THIS IN PLACE TO PROTECT OUR ACCOMMODATION AND TO HELP YOU UNDERSTAND THE STANDARD WE EXPECT THE HOUSE TO BE KEPT & LEFT IN.

HAVE A GREAT HOLIDAY AT GANNEL VIEW. REGARDS PAUL & TRINA SQUANCE

AGREEMENT:

I the undersigned have read and accepted the terms and conditions of the tenancy.

I agree to pay the good housekeeping bond in full 2 weeks before the holiday begins.

I agree to leave the house in a clean and tidy condition and to report & pay for any damage or breakages incurred by me or anyone else in my party during my tenancy.

I relieve the proprietors of responsibility for loss of property or accidents to myself and/or my party.

Signed Print
(person responsible for the party as on the booking agreement)